



Dedicated Account Coordinator

For questions regarding contract, plan design, benefits, rates

Mark Brown

(p) 617-886-1481

(f) 617-886-1129

mark.brown@deltadentalma.com

Alternative Small Business Account Coordinators

Leighann Roche

(p) 617-886-1159

(f) 617-886-1129

leighann.roche@deltadentalma.com

Maria Almendarez

(p) 617-886-1159

(f) 617-886-1129

maria.almendarez@deltadentalma.com

Plan Administration

All of your enrollment transactions can be managed online. Please visit our web site at www.deltadentalma.com. You will need the user ID and password that was issued to you by Delta Dental. If you have misplaced this information, please contact Online Enrollment Support.

Enrollment

Delta Dental of Massachusetts

Attn: Enrollment Dept.

P.O. Box 9695

Boston, MA 02114-9984

(f) 617-886-1293

enrollment@deltadentalma.com

If you are not using our online enrollment tool for transactions, you may either fax or mail enrollment forms.

Billing

Account Payment Address:

Delta Dental of Massachusetts

PO Box 415566

Boston, MA 02241-5566

(p) 800-872-0500

(f) 617-886-1552

Customer Service

(p) 800-872-0500

(f) 617-886-1199

customer.care@deltadentalma.com

Online Enrollment Support

(p) 877-453-8431

Claims Address

P.O. Box 249

Thiensville, WI 53092

(f) 617-886-1199

Sales Department Mailing Address

Delta Dental of Massachusetts

Attn: Sales Department

465 Medford Street

Boston, MA 02129-1454

**Please include company name and contact on all correspondence*

Packages Only

Delta Dental of Massachusetts

Attn: Sales Department

PO Box 9695

Boston, MA 02114-9984

**Please include company name and contact on all packages*

Literature and Supplies

Literature

For online PDFs of enrollment and claims forms as well as a supply order card please go to www.deltadentalma.com. Please click on the Benefits Administrator icon, and then the Forms link.

Benefit Summaries

For employee benefit summary requests, please contact one of the Account Service Team members listed above.